

Step 3

Upon discharge, you will receive an email with a link to the online patient portal

Step 4

Check your email and use the link to launch the online patient portal.

Step 5

Sign in using the user name and password that you created while you were in the hospital.

Step 6

Congratulations! Your account has now been activated.

If you have questions regarding My Patient Portal, please call 866-735-2963 or email support@relayhealth.com.

Medical Emergencies

My Patient Portal is meant for routine health management. You should not use the patient portal for anything requiring urgent attention. **For medical emergencies, please call 911 immediately.**

Otherwise, follow up with any questions regarding your health with your primary care provider.

St. Elizabeth Medical Center

A Guide for Using

My Patient Portal



Together we make a difference.

Faxton St. Luke's Healthcare | St. Elizabeth Medical Center

My Patient Portal: Your Online Health Management Tool

St. Elizabeth Medical Center (SEMC) is pleased to offer patients a secure portal to view their inpatient medical information. My Patient Portal allows patients and their designated family members to review health information from their stay at SEMC. The portal includes information about medications and diagnosis at discharge, patient education and discharge instructions, contact information for next care providers as well as laboratory and radiology results.

To sign up for patient portal access, please provide your hospital registrar with a valid email address during registration. While you are in the hospital, someone will come to your room to

assist you in registering for the portal. You will need to choose a user name (we suggest that you use your email address). You will also choose three security questions and their answers to secure your account.

My Patient Portal Users Can:

Review Medical History

By using *My Patient Portal*, you can review your medical information, including a list of your current medications, allergies, immunizations, your diagnosis at discharge, height, weight, body mass index (BMI), temperature and more.

You will also be able to review test results, select laboratory results, and discharge instructions. The portal lists your patient education and discharge instructions.

Pay Bills Online

The patient portal links to the SEMC website (www.stemc.org), where you can pay your bill online.

Getting Started with My Patient Portal

Step 1

During Registration, provide the admission clerk with a valid email address.

Step 2

During your hospital stay, someone will come to your room to assist you with your registration process.

Continued

