Patient Portal Registration

1. Type www.mvhealthsystem.org/portal into your browser, then click on the green box that says "Inpatient Portal (St. Luke's Campus)."
2. Click on the **Register Now** link.
3. Complete all the fields indicated by a red asterisk and click the **Create** button.
4. Check your email inbox for a validation email with "Patient Portal Account Created" in the subject line.
5. Follow the instructions in the email to complete your registration, which includes copying and pasting the link provided into your browser, then read and agree to the Terms of Use by selecting the check box and click the **Connect** button.
6. In order to verify your identity, send an email from the email address you use to register for the inpatient portal to patientportal@mvhealthsystem.org. **This step is very important to verify your identity** and ensure that only you and the people you designate have access to your health information.
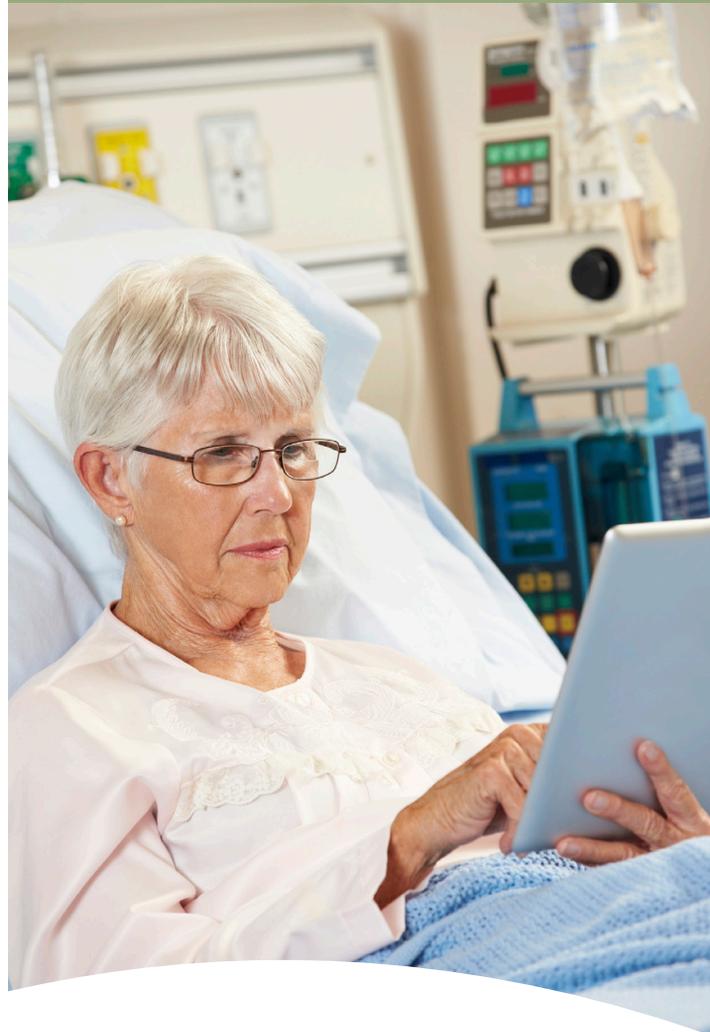
Questions?

If you have questions regarding the patient portal, please call 315-624-5818 or email patientportal@mvhealthsystem.org. This phone number and email will be monitored Monday through Friday. Please allow 24 to 48 hours for a response.

Inpatient Portal
St. Luke's Campus

www.mvhealthsystem.org/portal

The Inpatient Portal is your online health management tool.

The Mohawk Valley Health System (MVHS) is pleased to offer patients a secure patient portal to view their medical information. The inpatient portal allows patients and their designated family members to review their health information about their inpatient stay at the St. Luke's Campus. The portal includes: medications and diagnosis at discharge, patient education and discharge instructions, select laboratory results, as well as contact information for providers who will continue your care after you are discharged. As the electronic health record functionality expands, we plan to add more features to this new tool.

Username: _____

Password: _____

Accessing the Inpatient Portal

You can access the inpatient portal at www.mvhealthsystem.org/portal. The portal requires you to create a password, so only people you select can view your profile.

Patient Portal Users Can:

Review Medical History

Review your medical information including a list of your current medications, allergies, immunizations, diagnosis at discharge, height, weight, body mass index (BMI), temperature and more.

Review Test Results

Review select laboratory results.

Pay Your Bill Online

The patient portal links to the MVHS website (www.mvhealthsystem.org), where you can pay your bill online.

Medical Emergencies

The inpatient portal is meant for routine health management. You should not use the patient portal for anything requiring urgent attention. For medical emergencies, please call 911 immediately. Otherwise, follow up with any questions regarding your health with your primary care provider.