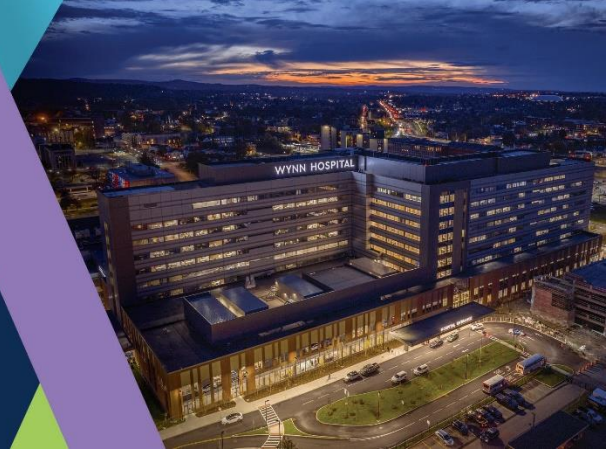


# Just the Facts

MVHS & WYNN HOSPITAL

There's so much happening in healthcare in our region – at times it's hard to stay updated! That's why Just the Facts is being reinvigorated. This weekly publication, published on Tuesdays, will provide you with the latest information about MVHS and the Wynn Hospital!



## TOPIC FOR TUESDAY, AUGUST 27, 2024:

### *Wynn Hospital Emergency Department*

A very important service provided by the Wynn Hospital is state-of-the-art life-saving care in a 63-bed Emergency Department (ED), plus two advanced trauma rooms. The Wynn Hospital ED is a Level III Trauma Center and has the capacity to treat 90,000 visits a year.

The ED was designed with patient safety and access in mind. If a patient arrives at the ED via ambulance, they are brought quickly through a designated ambulance entrance, seen by a triage nurse and placed in the appropriate ED area. If a patient arrives in the "walk in" entrance, there is a "first look" nurse that sees them right away, then they are triaged to the appropriate services within the ED, such as the "fast track" for those who have non-life threatening, minor injuries.

Here's some interesting facts about the Wynn Hospital ED:

- Visits to the ED are steadily increasing.
  - There was a record-breaking 6,000 visits to the Wynn Hospital ED in July.
  - Just this week, there were 230 patients who sought care in the ED in one day – the highest volume in one day since the Wynn Hospital opened.
  - An average of 80 to 85 ambulances arrive at the Wynn each day, up from an average of 65 daily.
- Wynn Hospital wait times are among the best in the region.
  - Fast track in the ED for minor illnesses and injuries – **wait times are under two hours**
  - Door to doctor (from when you enter until you see a doctor) – **average time is 21 minutes** compared to State goal of 30 minutes.
- Ambulance turnaround times rival most other hospitals.
  - It takes about 13 minutes for a first responder to bring a patient into the Wynn Hospital ED and then be back in the ambulance ready for another emergency! Having ambulances back in the community quickly is vitally important to our communities' health.

We truly appreciate hearing feedback from patients who were treated in the ED. We are grateful to those who express their positive experience and learn from those who may have faced some challenges so we can address any issues.