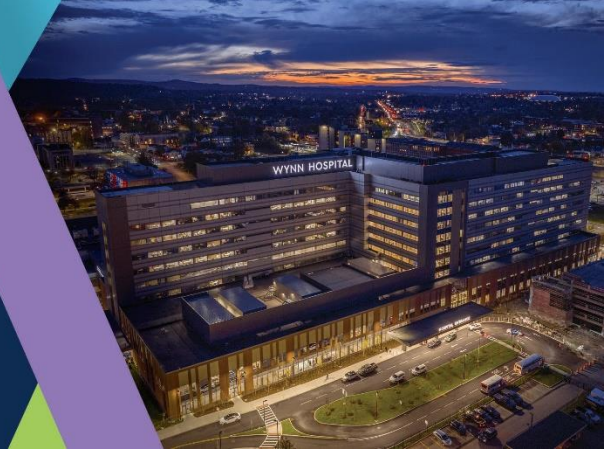


# Just the Facts

MVHS & WYNN HOSPITAL

There's so much happening in healthcare in our region – at times it's hard to stay updated! That's why Just the Facts is being reinvigorated. This weekly publication, published on Tuesdays, will provide you with the latest information about MVHS and the Wynn Hospital!



## TOPIC FOR TUESDAY, OCTOBER 22, 2024:

### All in for You!

MVHS has a long standing history of caring for our community, which is why we are so excited to feature our patients and their positive experiences and our employees and providers sharing positive feedback from patients through the *All in for You* initiative.

Driven by our core values of putting safety and quality first, cultivating a positive internal culture where every voice is vital and delivering care in a high-quality environment that fosters a healthier community, our pledge is to deliver an exceptional experience at MVHS. Our promise to deliver exceptional care is not just measured by outcomes but by the respect, dignity and compassion with which we treat our patients.

Here's some examples of what we're hearing from our patients:

#### All in for You TV Ads

- [Brittany](#) – *Maternity patient*: Brittany came to Wynn Hospital for Labor and Delivery and said, "The care we received while at Wynn Hospital made all the difference." In addition to the TV ad, Brittany also speaks about her [experience at Wynn](#), can be viewed on our [YouTube](#) page and social media channels.
- [Don](#) – *Cardiac patient*: After Don came home from Wynn Hospital, recovering from a successful quintuple bypass surgery, he started hearing negative stories about Wynn Hospital. He came to us because he felt the community needs to hear about the success stories too. Don also shared his [full story](#) with us, which can be viewed on [YouTube](#) and our social media channels.

#### All in for You Testimonials

- *Frank – Urology patient*: Frank needed an Aquablation procedure that, as he put it, gave him a second chance at life. [Read his full story here.](#)
- *David – Orthopedic patient*: When David was facing back surgery, his primary doctor recommended Dr. Rashid, and David is so glad he did. [Read David's full story here.](#)
- *Philippe – Urology patient*: As a physician assistant, Philippe understands the importance of early detection and treatment. [Philippe's full story](#) is on our website, [YouTube](#) and was shared on our social media channels.

All in for You also recognizes and highlights our exceptional providers, nurses and team members at MVHS who have a direct impact on patient lives. These All in for You "5-Star Reviews" feature doctors, nurses and staff reading real reviews from real patients.

### **5-Star Reviews**

- *Ermina – Nursing student*: Ermina received a glowing review from a patient's family member. [Watch her read her review!](#)
- *Christine Hoage, AUD – MVHS Hearing and Speech*: Dr. Hoage reads a touching review from a grateful patient. [Watch her read her review!](#)
- *Mark Crye, MD – MVHS Cardiothoracic Group*: For Dr. Crye, this touching review from a lung cancer patient is "why we do what we do." [Watch him read his review!](#)
- *Amanda Roublick, MD – MVHS East Utica Medical Office*: Dr. Roublick loves working with children and children love seeing her too, even when it includes a vaccination shot! [Watch her read her review!](#)

These positive messages from authentic and credible voices are truly inspiring and demonstrate that we are on our way to becoming the leading patient-centered medical and healing environment and the pride of Central New York. If you know a patient who would like to share his or her story, please email [cmccann@mvhealthsystem.org](mailto:cmccann@mvhealthsystem.org).